

CONFIDENTIAL

CSA-13

Sony Service Company National Technical Services A Division of Sony Electronics Inc. Park Ridge, New Jersey 07656

Service Bulletin Hi-Fi Products

Model: HCD-H550, HCD-H550M, HCD-H771, HCD-H881,

No. **527**

HCD-H991AV, HCD-RX70, HCD-RX100AV, HCD-

W55

Subject: High Wow & Flutter Counter Measure

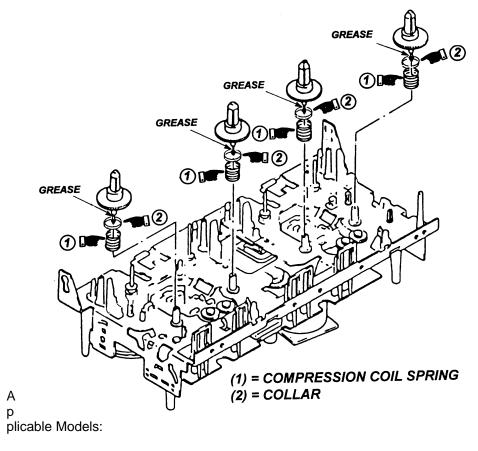
Date: May 6, 1997

Symptom:

(53) The customer may complain of high wow & flutter when playing tapes.

Solution: Install the following counter measure:

Replace all compression coil springs and add a collar to each reel shaft as indicated in the diagram below. The necessary parts are available as a Spring Kit (X-3373-874-1). Apply a drop of grease where indicated.



Models using the TCM-220WR2 tape mechanism.

Reference: Sony Europe AU01797

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